

# SURVEY RESULTS ON THE QUALITY OF STUDIES 2018 FALL

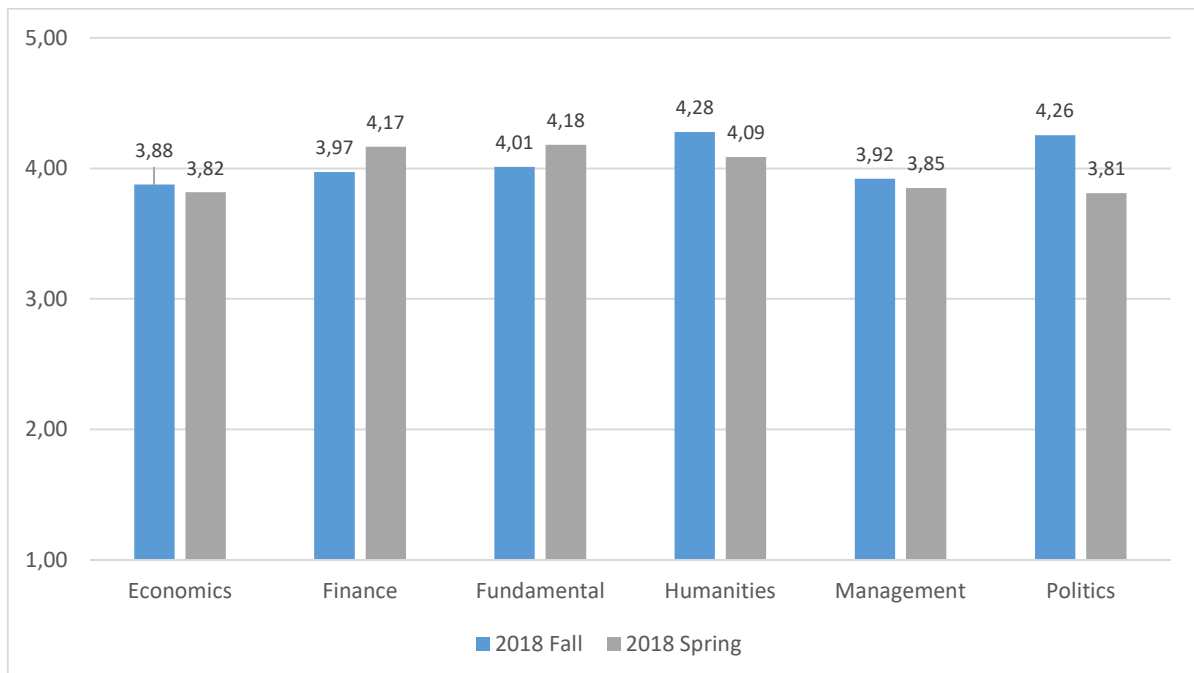
## General information

The scale used:

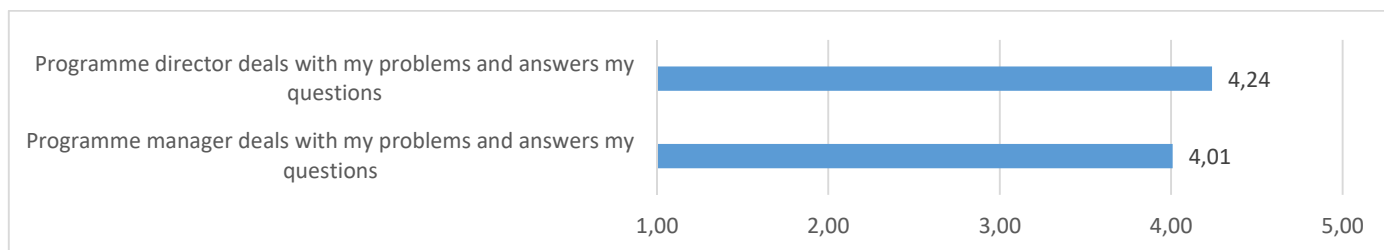
1	Strongly disagree
2	Disagree
3	Neither agree nor disagree
4	Agree
5	Strongly agree

## Survey results on the quality of study subjects

Subject group	Filled count	Student count	Response rate	Assessment criteria are clear and transparent	I am satisfied with the subject	I gained new knowledge and skills in this course	The instructor clearly explains the course concepts	The instructor creates a learning environment that encourages student participation	The instructor makes the student feel welcome in seeking help in or outside the classroom	The time allocated to reach learning outcomes of this course is sufficient	Total average
Economics	131	558	23,48%	3,87	3,63	4,12	3,64	3,88	4,02	3,97	3,88
Finance	136	612	22,22%	3,91	3,83	4,17	3,94	3,94	3,97	4,05	3,97
Fundamental	149	952	15,65%	4,00	3,80	4,28	4,02	3,75	4,33	3,91	4,01
Humanities	93	478	19,46%	4,30	3,98	4,37	4,19	4,29	4,33	4,50	4,28
Management	330	1845	17,89%	3,75	3,65	4,10	3,90	3,92	4,09	4,03	3,92
Politics	43	116	37,07%	3,89	4,07	4,51	4,42	4,34	4,27	4,28	4,26
All Groups	882	4561	19,34%	3,95	3,83	4,26	4,02	4,02	4,17	4,12	4,05

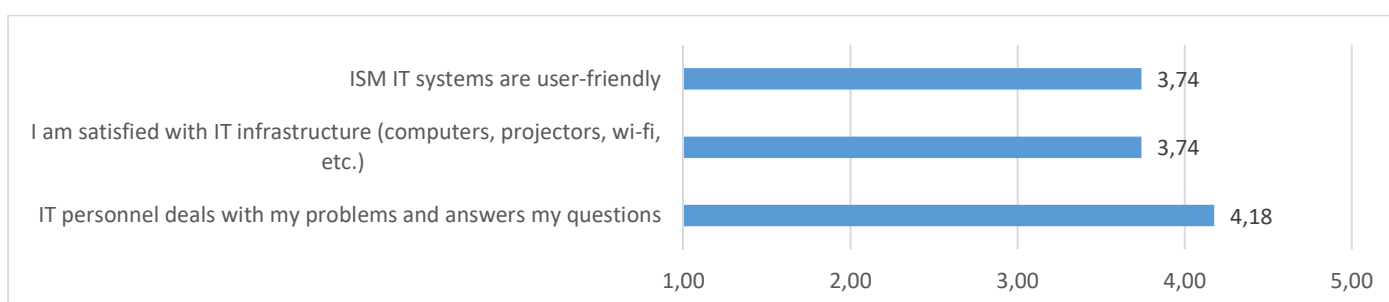


## Study Administration



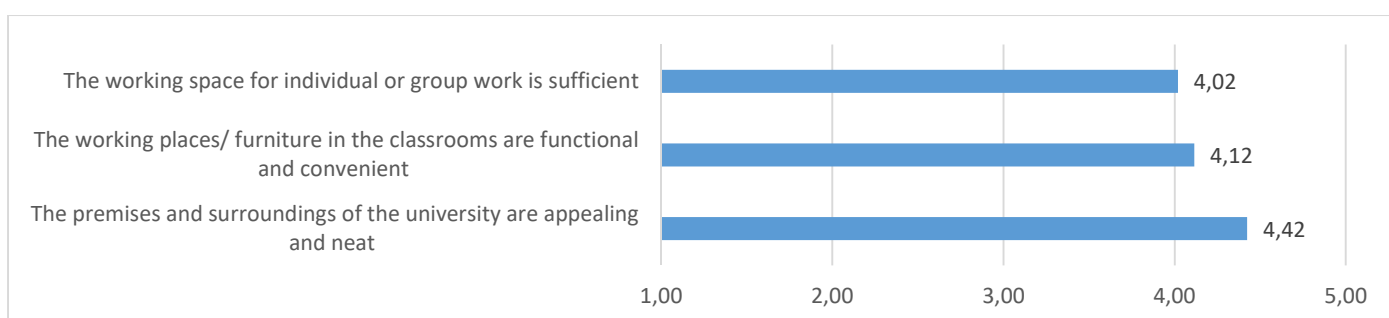
Comments and suggestions	Feedback to the students on Quality Improvement plan
Schedule	New scheduling system has been launched and is available online at my.ism.It. Notifications are now sent about the changes only in the assigned subjects.
Service	Customer service training will be provided to employees of Study Service Department.

## IT Systems



Comments and suggestions	Feedback to the students on Quality Improvement plan
Projectors	All the projectors have been changed in the 1 <sup>st</sup> building
Wi-Fi	Wi-Fi network equipment has been renewed
Computers	New computers will be installed in the library by the end of this year; new servers have been installed to make systems work smoother and faster
Logins	Due to security reasons there is no possibility to login-in to all the ISM systems at once automatically

## Infrastructure



Comments and suggestions	Feedback to the students on Quality Improvement plan
Premises, equipment	<ul style="list-style-type: none"> <li>– Temperature control panel have been changed in auditoriums 209, 210, 309, 310</li> <li>– We are looking for opportunities to install drinking water fountains</li> <li>– Chairs will be renewed this year in auditoriums 209 and 309</li> <li>– New swing will be installed in the backyard of ISM</li> <li>– The benches in the Garden of Ideas could not be moved to field nearby as we are not allowed to use this field by installing new equipment</li> </ul>